

Dr. Stephen Savoie: Meeting the Necessary Recordkeeping Standards

Recordkeeping Expert Puts Future Health to the Test

Dr. Stephen Savoie had high standards when he began shopping for an electronic record keeping system. With twenty-eight years of experience teaching continuing education courses, he is a recognized expert on chiropractic documentation and recordkeeping. Combined with almost thirty years of practice experience, his paper recordkeeping system had been tweaked and perfected. So naturally, Dr. Savoie was skeptical of any system that claimed he could upgrade to an electronic system without compromising the quality of his patient records.

His System Was Slow With A High Margin of Error

The billing system in Dr. Savoie's clinic, however, was far from ideal. It was time-consuming for his staff, collections were slow, and because the system was more manual, there was a high margin of error. It was really the billing component that drove him to search for a management system to upgrade his clinic.

As an instructor on recordkeeping, Dr. Savoie had seen dozens of software systems in action. "I always found something in those systems were lacking that I could do better on paper," he remarked. However, it was at one particular recordkeeping course that he was introduced to Future Health software. "My first impression is that it was quick! It was the first EHR I ever even thought about investing in," recalled Dr. Savoie. He soon put it to the test in his own clinic.

Saves More Time

Today his practice has become the Clinic of the Future, driven by **Future Health's Virtual Office Suite.**

"The biggest plus is the freedom of not being tied to paper records," says Dr. Savoie. He continues to be impressed by what Future Health calls efficacy- tasks done quickly and correctly. For example, with the Dashboard Documentation system, he can create more detailed notes than before, but now in just a few seconds, which includes diagrams for pain and therapy placement.

"I really like the setup of the Tx/Dx screen. Everything is on one screen, so keeping records accurate and current is effortless." As a result, documentation now takes less time, which means Dr. Savoie can return home to his family at the end of the day without the "black cloud of tasks overhead."

Direct Financial Savings

In addition to saving time, Future Health's Intelligent Billing has led to direct financial savings in his office. Because payments are automatically posted with one click, the clinic has saved on postage, eliminated the need for some office equipment, and finds that collections are processed faster and with

fewer errors. "It picks up on things you might not have known you could bill for and prevents over-billing. That saves my staff and I a lot of time and eliminates the guesswork," noted Dr. Savoie.

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*—Dr. Stephen Savoie,
Recognized Expert
on Documentation
and Recordkeeping*

Dr. Savoie also enjoys the ability to customize each component. "You don't have to search a list of twenty possibilities. Instead, you choose the words and terms you use most often and they're all right there for you." In addition, the versatile Virtual Educator has been a welcome addition to his clinic. "I can let the system automatically select videos to use individually with patients, or I can manually select videos to play in my rehab area. When I do that, patients will often stop and ask if they can watch!" commented Dr. Savoie.

With Flying Colors

Future Health knows that changes will continue to affect the chiropractic profession. One of the ways they stay committed to stay ahead of those changes is by challenging experts like Dr. Stephen Savoie to put their solutions to the test. So when asked if **Future Health** software met his standards and passed the test, without hesitation, Dr. Savoie responded, "I highly recommend it."

FACTSHEET:

Dr. Stephen Savoie

Chiropractic One of Clermont Clermont, FL

- ▶ Techniques include Activator Methods, Flexion-Distraction, Palmer Package, Thompson, and PulStar FRAS
- ▶ 1978 graduate of Palmer College of Chiropractic
- ▶ 13 years as faculty at Palmer College of Chiropractic
- ▶ 28 years teaching continuing and postgraduate education
- ▶ Diplomate of the American Board of Chiropractic Orthopedists
- ▶ Fellow and member of Board of Directors of the Academy of Chiropractic Orthopedists



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